



Video transcript: HouseCalls

Approximate time: 2:00

These days, you can have just about anything delivered to your door.

How about a home delivery of good health and wellness? It comes from UnitedHealthcare and is called HouseCalls.

HouseCalls is a yearly health and wellness visit that happens in the privacy of your very own home. No driving to an appointment. No sitting in a waiting room.

Here's how it works.

Our HouseCalls team finds a time that's convenient for you and schedules the visit.

A health care practitioner, who is a physician's assistant, medical doctor or nurse practitioner, comes to you at the scheduled time. The clinician completes a health evaluation, including a physical exam and other important screenings, then YOU decide what happens next.

You can discuss questions to ask your doctor at your next appointment, review instructions from your last doctor's appointment or chat about other health concerns you haven't had a chance to talk to your doctor about. Whatever you need.

The visit takes about 45-minutes to an hour – plenty of time to answer your important health questions.

Your practitioner will even send a summary of your HouseCalls visit to your doctor.

And unlike those other home deliveries – there's no additional cost for a HouseCalls visit, it's a feature of your health plan.

If you're in good health or you already see your doctor regularly – you might not think HouseCalls is for you, but it is. Think of it as an extra layer of care – valuable one-on-one time you don't always get in the doctor's office.

So, when you get a phone call from our HouseCalls team – take advantage of this great program and schedule your HouseCalls visit. Or just call us and make an appointment!

It's Easy. It's Convenient. It's UnitedHealthcare HouseCalls.